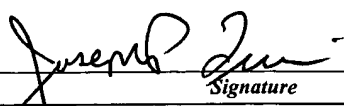
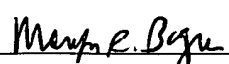


<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b> Applicant(s): Mangipudi et al. <span style="float: right;">OCT 11 2005</span>				Docket No. <b>20496/2-RCE-3</b>	
Application No. <b>09/451,592</b>	Filing Date <b>November 30, 1999</b>	Examiner <b>Nguyen, Thu Ha T.</b>	Customer No. <b>21710</b>	Group Art Unit <b>2155</b>	Confirmation No. <b>9253</b>
Invention: <b>METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE-LEVEL AGREEMENT</b>					
<b>COMMISSIONER FOR PATENTS:</b>  Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	23 -	23 =	0	x \$50.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0	x \$200.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account <b>50-0369</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038.					
<b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>					
 _____ Signature			Dated: <b>October 7, 2005</b>		
<b>Joseph P. Quinn, Esq. (Reg. No. 45,029)</b> <b>Brown Rudnick Berlack Israels LLP</b> <b>One Financial Center, Box IP</b> <b>Boston, MA 02111</b> <b>Tel.: 617-856-8396</b> <b>Fax: 617-856-8201</b> <b>ip@brownrudnick.com</b> <b>Attorney for Applicants</b>			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on <div style="text-align: center;"> <b>October 7, 2005</b>          _____          (Date)       </div> <div style="text-align: center; margin-top: 20px;">           _____          Signature of Person Mailing Correspondence       </div> <div style="text-align: center; margin-top: 10px;"> <b>Marilyn R. Bogus</b>          _____          Typed or Printed Name of Person Mailing Correspondence       </div>		
CC:					



Docket No.: 20496/2-RCE-3

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**APPLICANT(S):** Mangipudi et al. **EXAMINER:** Nguyen, Thu Ha T.  
**SERIAL NO.:** 09/451,592 **CONFIRM NO.:** 9253  
**FILED:** November 30, 1999 **ART UNIT:** 2155  
**FOR:** METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE-  
LEVEL AGREEMENT

**CERTIFICATE OF MAILING**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to, Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on:

October 7, 2005  
Date

By: Marilyn R. Bogus  
Marilyn R. Bogus

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE UNDER 37 C.F.R. §1.114**

Sir:

In response to the Final Office Action dated July 7, 2005, and pursuant to the Request for Continuing Examination filed herewith, please amend the identified application as follows and consider the following remarks.